# UnitedHealthcare

#### Select Plus HSA Plan ECWQ Mod

Coverage For: Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-651-5944 or visit <u>welcometouhc.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$1,650 Individual / \$3,300 Family Out-of-Network: \$4,500 Individual / \$9,000 Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Care Services</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.  For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$3,000 Individual / \$6,000 Family Out-of-Network: \$18,000 Individual / \$36,000 Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.myuhc.com">www.myuhc.com</a> or call 1-855-651-5944 for a list of <a href="https://mww.myuhc.com">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

	$\triangle$		
1 A	m		
4	v	L	
/	м	٠.	

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical	Services You	What You	u Will Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	10% <u>coinsurance</u>	50% coinsurance	Virtual Visits - 0% <u>coinsurance</u> by a Designated Virtual <u>Network Provider</u> . Office Visit cost share applies to any other Telehealth service based on <u>provider</u> type. No virtual coverage <u>out-of-network</u> .
	Specialist visit	10% coinsurance	50% coinsurance	None
	Preventive care/ screening/ immunization	No Charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. No coverage <u>out-of-network</u> .
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab Testing: Free Standing/Office: 10% coinsurance Hospital: 50% coinsurance X-Ray/Diagnostics: 10% coinsurance	Lab Testing: Not Covered X-Ray/Diagnostics: 50% coinsurance	Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  No coverage out-of- network for lab testing.
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 10% <u>coinsurance</u> Hospital: 50% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.

Common Medical	Services You	What You	u Will Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will	Out-of-Network Provider	
		pay the least)	(You will pay the most)	
If you need drugs to treat your illness or condition More information about prescription drug coverage is	Tier 1 - Your Lowest Cost Option	Retail: \$10 <u>copay</u> Mail-Order: \$25 <u>copay</u> Specialty Retail: \$10 <u>copay</u>	Retail: \$10 <u>copay</u> Specialty Retail: \$10 <u>copay</u>	Provider means pharmacy for purposes of this section. Retail: Up to a 31 day supply. Mail-Order: Up to a 90 day supply or Preferred 90 Day Retail Network Pharmacy. Specialty drugs are not covered through mail order. You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certain
available at welcometouhc.com	Tier 2 - Your Mid- Range Cost Option	Retail: \$35 <u>copay</u> Mail-Order: \$87.50 <u>copay</u> Specialty Retail: \$150 <u>copay</u>	Retail: \$35 <u>copay</u> Specialty Retail: \$150 <u>copay</u>	drugs may have a <u>preauthorization</u> requirement or may result in a higher cost. If you use an <u>out-of-network</u> pharmacy (including a mail order pharmacy), you may be responsible for any amount over the <u>allowed amount</u> .  Certain preventive medications (including certain contraceptives) and the List of Zero Cost Share Medications are covered at No Charge.
	Tier 3 - Your Mid- Range Cost Option	Retail: \$70 <u>copay</u> Mail-Order: \$175 <u>copay</u> Specialty Retail: \$250 <u>copay</u>	Retail: \$70 <u>copay</u> Specialty Retail: \$250 <u>copay</u>	See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.  Prescription drug costs are subject to the annual <u>deductible</u> .  Network deductible will be applied to the <u>out-of-network</u> provider and applies to the <u>Network out-of-pocket limit</u> .
	Tier 4 - Your Highest Cost Option	Not Applicable	Not Applicable	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Out-of-network allowed amounts for Facility Fees are limited to \$760 per date of service.  Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.
	Physician/ surgeon fees	10% <u>coinsurance</u>	50% <u>coinsurance</u>	None

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{plan}$  or policy document at  $\underline{welcometouhc.com}$ .

Common Medical	Services You	What You	u Will Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate	Emergency room care	10% coinsurance	*10% <u>coinsurance</u>	* <u>Network deductible</u> applies.
medical attention	Emergency medical transportation	10% <u>coinsurance</u>	*10% <u>coinsurance</u>	*Network deductible applies.
	<u>Urgent Care</u>	10% coinsurance	50% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	50% coinsurance	Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.
	Physician/ surgeon fees	10% coinsurance	50% coinsurance	None
If you need mental health, behavioral health, or	Outpatient services	10% <u>coinsurance</u>	50% coinsurance	Network All Other: 10% coinsurance.  See your policy or plan document for additional information about EAP benefits.
substance abuse services	Inpatient services	10% <u>coinsurance</u>	50% coinsurance	<u>Preauthorization</u> is required <u>out-of-network</u> or benefit reduces to 50% of <u>allowed amount</u> . See your policy or <u>plan</u> document for additional information about EAP benefits.
If you are pregnant	Office Visits	No Charge	50% coinsurance	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	10% <u>coinsurance</u>	50% coinsurance	Inpatient preauthorization applies <u>out-of-network</u> if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces to 50% of <u>allowed amount</u> .

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{plan}$  or policy document at  $\underline{welcometouhc.com}$ .

Common Medical	Services You	What You	u Will Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need help recovering or have other special health needs	Home health care	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Limited to 100 visits per calendar year. Out-of-network allowed amounts for Home health care are limited to \$150 per visit.  Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.
	Rehabilitation services	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Outpatient <u>rehabilitation services</u> are unlimited per calendar year.  No limits apply for treatment of Autism Spectrum Disorder Services.  No coverage <u>out-of-network</u> for physical and occupational therapy.
	Habilitative services	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Services are provided under <u>Rehabilitation Services</u> above.  No limits apply for treatment of Autism Spectrum Disorder Services.  No coverage <u>out-of-network</u> for physical and occupational therapy.
	Skilled nursing care	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Skilled Nursing is limited to 100 days per calendar year. <u>Preauthorization</u> is required <u>out-of-network</u> or benefit reduces to 50% of <u>allowed amount</u> .
	Durable medical equipment	10% <u>coinsurance</u>	Not covered	No coverage <u>out-of-network</u> .
	Hospice services	10% <u>coinsurance</u>	50% coinsurance	<u>Preauthorization</u> is required <u>out-of-network</u> before admission for an Inpatient Stay in a hospice facility or benefit reduces to 50% of <u>allowed amount</u> .

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{plan}$  or policy document at  $\underline{welcometouhc.com}$ .

Common Medical	Services You	What You	u Will Pay	Limitations, Exceptions, & Other Important Information
Event May Need		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	10% coinsurance	Not covered	Limited to 1 exam every 24 months. No coverage <u>out-of-network</u> .
	Children's glasses	Not Covered	Not Covered	No coverage for Children's glasses.
	Children's dental check-up	Not Covered	Not Covered	No coverage for Children's dental check-up.

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{plan}$  or policy document at  $\underline{welcometouhc.com}$ .

## **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic Surgery
- Dental Care
- Glasses

- Infertility Treatment
- Long Term Care
- Non-emergency care when traveling outside the US
- Private duty nursing
- Routine foot care Except as covered for Diabetes

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 20 visits per calendar year
- Bariatric surgery 1 procedure per lifetime
- Chiropractic (manipulative) care 24 visits per calendar year
- Hearing aids \$2,500 per calendar year

- Routine eye care (Adult) 1 exam per 24 months
- Weight loss programs- Real Appeal

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <a href="www.dmhc.ca.gov">www.dmhc.ca.gov</a>, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.healthCare.gov">www.healthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/ebsa/healthreform.

Additionally, a consumer assistance program may help you file your appeal. Contact Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <a href="https://www.dmhc.ca.gov">www.dmhc.ca.gov</a>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit.</u>

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-651-5944.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-651-5944.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-855-651-5944

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-651-5944.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-855-651-5944 uff.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-855-651-5944.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-855-651-5944.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-855-651-5944.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

## Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$1,650	The <u>plan's</u> overall <u>deductible</u>	\$1,650	■ The <u>plan's</u> overall <u>deductible</u>	\$1,650
Specialist coinsurance	10%	Specialist coinsurance	10%	Specialist coinsurance	10%
Hospital (facility) coinsurance	10%	Hospital (facility) coinsurance	10%	■ Hospital (facility) <u>coinsurance</u>	10%

#### This EXAMPLE event includes services like:

Other coinsurance

Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

## This EXAMPLE event includes services like:

Durable medical equipment (glucose meter)

Other coinsurance

10%

Primary care physician office visits (including disease education) Diagnostić tests (blood work) Prescription drugs

#### This EXAMPLE event includes services like:

10% Other coinsurance

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:			Ψ2,000
<u>Cost Sharing</u>				<u>Cost Sharing</u>	
<u>Deductibles</u>	\$1,650	<u>Deductibles</u>	\$1,650	<u>Deductibles</u>	\$1,650
Copayments	\$10	Copayments	\$70	<u>Copayments</u>	\$10
Coinsurance	\$1,000	Coinsurance	\$10	Coinsurance	\$100
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$2,720	The total Joe would pay is	\$1,730	The total Mia would pay is	\$1,760

10%